Hot springs owners, operators, senior managers and researchers from across the globe meet to discuss a range of industry issues and opportunities to collaborate and grow together.
Wednesday October 3

- 3pm-3.30pm Welcome and introductions
- 3.30pm-4pm History of Italian hot springs, past, present and future. Presentation by Dr Nicola Angelo Fortunati – General Director Terme e Spa, Italian Hotel Collection
- 4pm-4.30pm Question and answer session.
- 4.30-4.45pm Hot springs products retail products: the Japanese Experience by Tomonori Maruyama, Chief Research Consultant & Manager, Mitsui Knowledge Industry Co. Ltd, Japan.
- 4.45pm-5pm Wellness in the hot springs environment by Brock Ramage, General Manager, Peninsula Hot Springs, Victoria, Australia.
- 5pm-5.30pm Innovations in hot springs
  - Marion Schneider, Co-owner and CEO of Toskanaworld (Hotel an der Therme Bad Sulza, Hotel Resort Schloss Auerstedt, Hotel an der Therme Hotel Bad Orb and Klinikzentrum Bad Sulza).
  - Charles Davidson, Co-owner, Chairman, Peninsula Hot Springs, Australia.
- 5.30pm-5.45pm Question and answer session.
- 5.45pm Guided facility tour, behind the scenes hosted by Dr Fortunati.
- 7.30pm Welcome dinner

Thursday October 4

- 9am -9.15am Introduction to World Federation of Hydrotherapy and Climatology (FEMTEC) by FEMTEC President, Professor of Medical Therapy and Thermal Medicine Umberto Solimene, Medical School of the State University of Milan, Italy, and Director of the World Health Organisation Collaborating Centre for Traditional, Complementary & Integrated Medicine.
- 9.15am -9.30am Introduction to EAPTC by Dr Natalia Tchaourskaia, President of the European Association of Patients and Users of Thermal Centres.
- 9.30am-10am Discussion: Collaboration with FEMTEC, EAPTC and Global Hot Springs Initiative.
- 10am-10.15am 2018 world hot springs research update; hot springs and mental health by James Clark-Kennedy – PhD Candidate, RMIT University, Melbourne, Australia.
- 10.15am-10.30am Discussion: shared experiences of mental health/hot springs. Potential collaboration.
- 10.30am-10.45am Experiences of a Swiss Thermal Business Auditor by Roland Lymann, Lucerne University of Applied Sciences and Arts, Institute of Tourism Management.
- 10.45am-11am Discussion: facility auditing and world standards.
- 11am-11.30am Tea break
- 11.30am-11.45am Water disinfection in the past and today by Thomas Beutel - Expert of the standard associations CEN, DIN and ASI.
- 11.45-12 noon Hot springs sanitation practices in Germany by Jürgen Kannewischer – Water hygiene expert.
- 12 noon-12.15pm Hot springs sanitation practices by Kenneth Shular, Managing Director, Oceanis International.
- 12.15pm-12.45pm Discussion: potential collaboration.
- 12.45pm-1.30pm Lunch
- 1.30pm-1.45pm World Bathing Day update by Prof of Health Sciences Marc Cohen, RMIT University, Melbourne, Australia.
- 1.45pm-2pm Bathe the World event update by Charles Davidson.
- 2pm-2.15pm Discussion: potential collaboration.
- 2.15pm-2.45pm Wai Ariki Hot Springs and Spa development update Rotorua, New Zealand by Malcolm Short, Chairman of the Pukerua Orawhata Trust
- 2.45pm-3pm Tea break
- 3pm-3.15pm Bio Balance – The lifechanging concept by Sven Huckenbeck, Group Director of Spa, Danubius Hotels Group - Spa Division.
- 3.15pm-4pm Wrap-up
- 4pm-8pm Free time, bathing, massage etc.
- 8pm Dinner
**Professor Marc Cohen**  
**AUSTRALIA**  
A registered medical practitioner who has been promoting wellness for more than three decades through teaching, events, publishing, research, clinical work and community engagement. Currently Professor of Health & Biomedical Sciences at RMIT University, where he supervises studies on hot springs, saunas, nutrition, herbal medicine, yoga, meditation, lifestyle, elite athletic performance, pesticides’ health impact, organic food, detoxification.

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**Dr Nicola Angelo Fortunati**  
**ITALY**  
Spa general director of the Italian Hospitality Collection, which runs three Tuscan spas: Fonteverde Natural Spa Resort, Grotta Giusti Natural Spa Resort and Bagno di Pisa Medical Spa Resort. Dr Fortunati is president of the Tuscan Therms Technical & Scientific Committee and a member of the Italian Thermal Properties Federation.

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**Dr Natalia Tchaourskaia**  
**RUSSIA**  
President of the European Association of Patients and Users of Thermal Centres. Spa Management Chair: International Russian Academy for Tourism. Specialist of the Ministry of Health of USSR and Russian Federation in the Field of Medical Biological Problems with special activity in many European, North and Central Africa and Far East Countries. Expert consultant of the Russian State Social University of Moscow.

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**Professor Umberto Solimene**  
**ITALY**  
Professor of Medical Therapy and Thermal Medicine at the Medical School of the State University of Milan. Director of the World Health Organisation Collaborating Centre for Traditional, Complementary & Integrated Medicine; President of the World Federation for Hydrotherapy and Climatotherapy (FEMTEC); President of the European Association of Medical Wellness (AEMB).

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**Malcolm Short**  
**NEW ZEALAND**  
Malcolm was appointed Chairman of the Pukeroa Oruwhata Trust some 33 years ago. Pukeroa Oruwhata Trust is a Maori land Trust managing the land interests of a Rotorua based tribal group. The Trust has grown its asset base from $2.3m in 1981 to $225m. The Trust has commercial and residential property portfolios and, through Pukeroa Lakefront Holdings Limited, is extending its tourism activities to include the Wai Ariki Hot Springs and Spa development.

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**Marion Schneider**  
**GERMANY**  
Marion Schneider is co-owner and CEO of Toskanaworld with its Hotel an der Therme Bad Sulza, Hotel Resort Schloss Auerstedt, Hotel an der Therme Hotel Bad Orb and Klinikzentrum Bad Sulza. She is the CEO of Toskana Thermes Bad Sulza, Bad Schandau and Bad Orb, with its unique Liquid Sound. Together with Micky Remann she owns TTS Product & Service GmbH.

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**Tomonori Maruyama**  
**JAPAN**  
Chief Research Consultant & Manager, Mitsui Knowledge Industry Co. Ltd, Japan. Tomonori Maruyama is dedicated to new business development and global research on issues such as spa and wellness markets, services, quality standards and regulations. As chief researcher for Mitsui Knowledge Industry, Tomonori and his team have undertaken government-commissioned studies of the spa and wellness industry. He is currently engaged in co-innovation projects with inter-business collaboration.

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**Brook Ramage**  
**AUSTRALIA**  
General Manager of Peninsula Hot Springs. Previously Founder and Managing Director of the Golden Door Australia for 16 years and General Manager of Cabarita Ocean Health Retreat. Has a BSc in Human Movement Studies from Victoria University.
Thomas Beutel
GERMANY
Thomas Beutel has been working in the water industry since 1991 and since 1997 for Lutz-Jesco GmbH being responsible for business development. He was working as an expert for swimming pool technology and dosing plant engineering since 2005 and is a member of various standard associations and societies in this field serving as spokesman and being active as an expert and speaker at events.

Sven Huckenbeck
CZECH REPUBLIC
Group Director of Spa, Danubius Hotels Group – Spa Division. Over 15 years’ experience in European health & spa management. Practical experience in developing and implementing new strategies and holistic treatment concepts. Vast experience in treatments, such as myoreflex therapy, acupunct-massage, diverse fitness-and sports therapies and the bio-balance concept, developed by himself. Sven is a winner of various international spa awards.

Roland Lymann
SWITZERLAND
Roland Lymann has lectured on destination management and health tourism at the Institute of Tourism at the University of Applied Science in Luzern since 2008. Among other responsibilities, he audits Swiss thermal baths and wellness destinations and he organises the annual meeting for health tourism. Previously, Roland was tourism director (e.g. Adelboden) and later the deputy director at the Swiss Travel Fund, where development of the first Swiss wellness family resort as among his responsibilities.

Charles Davidson
AUSTRALIA

Kenneth Shular
AUSTRALIA/CANADA
Managing Director of Oceanis International, an Australian-based consultancy specialising in water-related tourism, leisure and science projects. He is a professional engineer who has led the design of hundreds of major aquatic projects around the world. He regularly engages in industry forums with many international technical associations, and is often requested to bring his experience to international projects.

James Clark-Kennedy
AUSTRALIA
Formerly a journalist of 16 years, then hot springs marketing and communications for 11 years. Completed a Health and Biomedical Sciences Honours degree by hot springs research with RMIT University, where he is now midway through his PhD in Complementary Medicine, with a balneotherapy/mental health focus.